



312 4th Street West
P.O. Box 920
Clear Lake, SD 57226

Phone: 800-417-8667
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Customer Proprietary Network Information (CPNI) Notification

Due to the nature of our business, ITC ("QO") has access to information regarding the quantity, technical configuration, type, destination, and amount of services you, the customer, use. This data is considered Customer Proprietary Network Information (CPNI) and also includes information contained in the bills pertaining to telephone service. Under federal law, you have the right, and QO has the duty, to protect the confidentiality of your CPNI. QO commits to keeping your CPNI data confidential and will not share it with anyone outside the company without a formal request from you or a subpoena from law enforcement. In order to better serve you, QO would like to use your CPNI to market services and features that directly fit your needs. Approval or denial of this information will not affect any services you already receive from QO; however, approval will enhance our effectiveness in getting pertinent information regarding our services in your hands. As a customer of QO, you have the right to approve or deny access to this information at any time. Your decision will remain effective until you revoke or limit such approval or denial. Please refer to the "Opt-Out" agreement below for approval/denial procedures.

Opt-Out Agreement

ITC wants to use your CPNI to more effectively market communications related products and services that you do not currently subscribe to—unless you tell the company not to do so. By completing the section below, you will be "opting out" of this agreement and denying ITC use of your CPNI. If you do not respond within 33 days of our mailing date, it will be understood that you have given us approval to use your CPNI. **You only need to respond if you DO NOT want ITC to use your CPNI.** If you choose to respond, please return the completed notice back to us at QO P.O. Box 920, Clear Lake, SD 57226, e-mail in-10@itc.com, call 1-800-417-8667, return this form with your monthly payment, or drop this form off at our office.

Complete only if you do not want ITC to use your CPNI to market communications-related products and services that you do not presently subscribe to.

Name (Printed): _____

Signature: _____

Date: _____

Telephone Number(s): _____