



# Bell Ringer

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## INTRODUCING ITC IMPACT

*Investing in our Communities*

For decades, ITC has been dedicated to supporting our communities through donations, sponsorships, and scholarships. Now, we're proud to introduce **ITC Impact** as the official brand for these longstanding efforts. This initiative not only reinforces our commitment to giving back but also enhances awareness of the positive influence ITC has made and will continue to make across our service area.

### What is ITC Impact?

**ITC Impact** is ITC's dedicated program for community giving, focused on strengthening the places we live and serve. Through donations, sponsorships, and scholarships, this initiative reflects our commitment to supporting local organizations, fostering educational opportunities, and promoting community growth.

Whether it's funding local projects, supporting nonprofits, or investing in future leaders through scholarships, **ITC Impact** ensures that our contributions create meaningful and lasting change. By investing in our communities, we're building stronger connections today and helping shape a brighter tomorrow.

### How ITC Impact Makes a Difference

- **Supporting Local Projects** – **ITC Impact** funds projects that enhance community well-being, from infrastructure improvements to community initiatives.
- **Empowering Nonprofits** – We partner with local organizations to provide resources that help them achieve their missions.
- **Investing in Education** – We're committed to supporting the next generation of leaders through scholarships and educational initiatives.

At ITC, we believe that strong communities are the foundation of progress. **ITC Impact** ensures that our commitment to giving remains a core part of who we are.

For any questions about **ITC Impact** or how it works, please visit the **ITC Impact** page on our website - [www.itc-web.com](http://www.itc-web.com). You can also call us at 1.800.417.8667.



## WINDOWS 10 ENDING SOON

*By Michael Martinell, Network Broadband Technician*

Do you remember the first time you booted up a Commodore PET from a tape drive with that blinking command prompt full of potential? Since then, we have seen it all—Apple Macintosh and Windows 3.1's graphical revolution, the reliability of Windows NT, the highs and lows of Windows 95 and 98, the brief blip of ME, the golden age of XP, and the ups and downs through Vista, 7, 8, 8.1, and now 10. Along the way, some of us worked with UNIX and, eventually, various flavors of Linux, configured Novell networks, and even dabbled in the forgotten worlds of NeXT and BeOS. Each shift brought new features, new frustrations, and plenty of nostalgia.

Now, here we are again—another major shift on the horizon. Microsoft has announced that Windows 10 will officially reach the end of support on October 14, 2025. It's a familiar story for those who have been through these transitions before. Once that date arrives, security updates, bug fixes, and official support will be no more. Your Windows 10 system will still function, but much like an old XP machine sitting in the corner of a forgotten office, it will gradually become more vulnerable to security threats and software incompatibilities.

So, what's next? For many, upgrading to Windows 11 is the natural step, offering improved security features and ongoing support. However, not all devices will meet their hardware requirements, meaning some users may need to invest in new hardware or take the risks associated with not updating, which only increase over time. For example, continuing to use an unsupported system can expose your device to ransomware attacks, where hackers lock your files and demand payment for their release—something that becomes more likely as vulnerabilities go unpatched. While Microsoft will temporarily offer a paid Extended Security Update (ESU) program for those not ready to upgrade, this option only covers security updates. It lacks bug fixes, new features, or technical support. It's a temporary solution at best, and for most users, upgrading to a supported system remains the better long-term approach.

Of course, there's always speculation. Some wonder if Microsoft might extend Windows 10's end-of-life date as it did for XP when businesses were slow to move on. But as of now, there's no indication of a delay. If history has taught us anything, it's that waiting until the last minute to upgrade usually leads to a rushed, frustrating experience.

Change is inevitable, but it doesn't have to be painful. ITC offers a Managed IT solution for businesses unsure of where to start. Reach out to the ITC Office at 1.800.417.8667. Don't wait until the clock runs out—start planning now and stay ahead!



## CLOUD STORAGE

*By Holly Stormo, Marketing Communications Specialist*

Do you struggle with keeping track of important files, accessing documents from different devices, or sharing files securely with friends and family? ITC University's class on Cloud Storage & File Sharing is here to help!

During class, we will introduce you to popular cloud storage services, including Google Drive, Dropbox, and iCloud. We will show you how to upload files and photos, organize files, and share documents securely.

Whether backing up precious family photos or working on shared projects, this class will give you the confidence to store and access your data anytime, anywhere.

To sign up for class, scan the QR code to the right with your smartphone. If you have any questions on this class or ideas for future ITC University classes, please call ITC at 1.800.417.8667. We hope to see you in class!



## E-STATEMENT

The E-Statement promotion is still active! Sign up for Auto-Pay and go paperless with E-Statement now, and we will give you a one-time bill credit of \$20. The best part about signing up for both services is you never have to leave home to pay your bill or worry about being late. If you only sign up for one of these services, we'll still give you a one-time \$10 bill credit.

When you sign up for Auto-Pay, your monthly bill amount is deducted from your account. If you pay using your checking account, you can choose to have it deducted on either the 10th or the 17th of the month. If you pay with a credit or debit card, you can choose the date (from the 1st to the 17th of the month). Call ITC's offices at 1.800.417.8667 to sign up.

When you sign up for E-Statement and go paperless, ITC will notify you via email that your bill is ready each month. You can log in to see the information, save it, or print it if you want a paper record. To go paperless, sign in to [www.itcebill.com/estatement/login](http://www.itcebill.com/estatement/login) and follow these instructions:

1. Log into E-Statement.
2. Go to "Settings" & click the "General" tab.
3. Under "Invoice Preference," choose "Web Bill Only."
4. Then click "Change Preference."

Do you like the ease of an app? ITC has just the app for you! The ITC eBill mobile app is a simple way to pay your bill! To get started, search "ITC eBill" in the App Store for Apple devices or Google Play for Android devices. Once downloaded on your device, you can log in using your existing bill pay website credentials. It's that easy!

For questions on E-Statement, Auto-Pay, or the ITC eBill app, please call ITC at 1.800.417.8667.