SDTA MEMORIAL SCHOLARSHIPS

Is your student looking for scholarship opportunities? South Dakota Telecommunications Association (SDTA), of which ITC is a member, offers three $2,000 scholarships! This is an excellent opportunity for students within the ITC area.

To apply for this scholarship, you must have a high school diploma or GED equivalent, have been accepted into a multi-year program degree at any accredited technical college or accredited post-secondary higher education institution in South Dakota for the fall 2024 semester, be majoring in a degree/program or field of study that is useful in the telecommunications or broadband industry or which significantly relies on the use of broadband services and related technologies, and either be a customer or have a parent or legal guardian that is a customer of a SDTA member company, like ITC. Previous SDTA scholarship winners are not eligible.

The applicant must complete the information and essay sections of the application. Also, they must provide two letters of recommendation and their unofficial transcripts. At least one of the letters of recommendation must be from a teacher, instructor, or advisor. The other may be from someone who knows you well (but not a family member).

For more info and to apply online, go to https://sdtaonline.com/sdta_scholarships.php or submit a completed application by email to karasemmler@sdtaonline.com or by mail to SDTA, PO Box 57, Pierre, SD 57501. The application window closes on June 14, 2024.

PROGRAMS FOR DEAF, HEARING, OR SPEECH IMPAIRED

What is South Dakota TED? TED is the Telecommunications Equipment Distribution Program for South Dakota. It allows those who are deaf, hard of hearing, deaf-blind, and/or speech disabled to communicate effectively on the telephone by obtaining special equipment. There is little or no cost for the customer.

To be eligible for the equipment, you must be a resident of South Dakota. You must also have difficulty communicating on the telephone because of a hearing or speech disability. You also need to have an existing telephone service in your home.

The Telecommunications Equipment Distribution program stocks phones that offer a speakerphone with volume adjustments, volume amplifier, and large visual display. They also provide oversized and lighted dial buttons, hearing aid compatible phones, visual ringer alerts or adjustable loud ringers, sound frequency clarifying adjustments, and tone adjustments.

To apply, visit www.relaysd.com. At the top, under the TED program, is a TED Program Overview section. The site has a place to apply for a free or reduced phone. If you have any questions about service or need help, call 711 or customer service assistance at 1.877.866.8950 (TTY/Voice).

South Dakota Relay Service: If you require assistance using the telephone system due to a hearing or speech impairment or need to communicate with someone who has such an impairment, contact the Communication Service for the Deaf. They are equipped with Telecommunication Devices for the Deaf (TDDs) and provide the service. For information on Voice Carry-over and Hearing Carry-over services, call 1.800.676.3777 (TTY/Voice). To contact and use the USA Relay for call processing, call 711 or 1.800.877.1113.

Note: Info regarding the Minnesota service will be available at a later date.

911 Notice: The State of South Dakota increased the 911 emergency services surcharge to $2.00 during the 2024 legislative session, making this increased amount effective 7/1/24 through 7/1/26. Pursuant to South Dakota Codified Laws § 34-45-4, voice service providers must collect and remit the 911 emergency surcharges to the SD Department of Revenue and state such charges in any billing statement, invoice, or receipt.

MANAGING MESSAGES

By Michael Martinell, Network Broadband Technician

Without a spam filter, our inboxes would be overrun with unwanted messages, making it difficult to find important emails. Fortunately, ITC provides access to a powerful tool that sifts through millions of emails, filtering out spam and aiming to deliver the relevant ones to your inbox. This tool weeds out spam and enables you to resend messages to yourself if you accidentally delete one. Let's explore some of its features.

First, let's log in to your email by going to https://webmail.itctel.com. Your username is just the part of your email address before the "@" symbol. For example, the username for the email address helpdesk@itctel.com is "helpdesk." As a reminder, your username and password are unique to your email address and should never be shared with anyone. Once logged in, look for the Email Filter button on the right side of the screen. Click on it. If your browser says something about pop-ups, give it permission to open a new window.

If you'd rather skip logging into your webmail, head straight to https://filter.ispservices.us/login.php. But remember, you'll need to use your full email address and password here.

Now, click on the Reporting tab in the spam filter. Then, hit "Display Settings" and turn off "Only show messages for local cluster node." Otherwise, you won't see your emails correctly. Also, it's a good idea to switch on the "Show Message Subject" option. This way, you'll see all your emails neatly listed by subject. You can even tweak the Date Range by clicking "Today" and picking different dates from the calendar.

Now, you're ready to dive into your emails! Check out all the messages you've received during your selected time. If you spot any messages marked spam that you want delivered, click on the message to send it to your inbox. If you accidentally deleted an important email, click on the clean message to rescue it.

To release the message, first click on it. You can click "View Message" to preview its contents. If you want to send it to your inbox, click "Options" and choose "Release." Alternatively, you can select "Allow," which not only releases the message but also adds the sender to your whitelist, ensuring their messages are typically allowed through. The exception to this is if the message contains a virus.

Take control of your email experience today and enjoy a clutter-free inbox with the help of the ITC Spam filter! If you have any questions, please call ITC at 1.800.417.8667.

Spam Filter Example

STREAMING CLASS UPDATE

By Holly Stormo, Marketing Communications Specialist

Thank you to everyone who attended ITC University classes about streaming in April. We hope you learned something from the classes and are excited about ITC Stream.

Since the classes were so popular, we decided to record one and post it on our website for everyone to watch. So, if you couldn't make one of our classes, please scan the QR code with your phone to bring up the video. If you don't have a smartphone, go to www.itc-web.com and click News at the top. You will find the video among the news articles.

2024 DIRECTOR ELECTIONS

ITC has 11 Directors who represent Coop members in nine districts. This year, four of the districts are up for election.

ITC will be holding director elections in District One (Castlewood, Clear Lake, Estelline, and Goodwin), District Two (Astoria, Brandt, Gary, Toronto, and White), District 4 (Brookings and Elkton), and District 8 (Bradley, Florence, Waubay, and Webster). On May 23, 2024, a "Notice of Election" will be sent to the members in these districts. Anyone seeking a nomination petition can pick one up after May 23, 2024, at the ITC office in Clear Lake. Petitions must be completed and filed at the headquarters office in Clear Lake on or before June 6, 2024. If the director of that district runs unopposed, the election will be canceled, and members will be notified. Members in the districts where there will be elections will have ballots and bios mailed to them on June 21, 2024. Ballots must be returned to the ITC office by July 8, 2024.

An election meeting will be held in Clear Lake on July 8, 2024, from 1:00 PM to 2:00 PM for members who want to cast their ballots in person. A Credentials Committee will count the mail-in ballots on July 11, 2024. If you have any questions, call ITC at 1.800.417.8667.

Mail History

MAIL FILTERS ▾ DISPLAY SETTINGS ▾ EXPORT TO CSV

- ☑ Show Message Subject
- ☐ Show Score for Clean Messages
- ☐ Show Score for Spam Messages
- ☐ Show Virus name for Virus Messages
- ☐ Show Scanner that detected Virus
- ☐ Show Message Flow
- ☐ Show TLS encryption status
- ☐ Show delivery status
- ☐ Show delivery response
- ☐ Show RBL name
- ☐ Only show messages for local cluster node
- ☐ Show Cluster node column

Date range: **Today**

Page: 1 ◀ ▶ Entries per page: 100 ▾ Refresh

Showing 1 - 6 of about 6 items

Date	SpamTitan ID	Client Address	Type	From	To	Subject	Size
2024-04-08 08:49:44	kaja4cNU6X9k	43.153.98.17	Blocked using RBL	administrator@annabags.shop	helpdesk@itctel.com		0
2024-04-08 06:37:00	CBBjzE-kjsfE	80.124.105.174	Blocked using RBL	capitalone-consumer-connects-...	helpdesk@itctel.com		0
2024-04-08 03:57:07	DlcRlunFRxuD	43.153.98.17	Blocked using RBL	administrator@annabags.shop	helpdesk@itctel.com		0
2024-04-08 03:43:15	QuttXnw9Qd2m	198.61.254.11	Spam	bounce+5c0a94.ce1f9a-helpde...	helpdesk@itctel.com	Adjustable CCT Frameless LED ...	32857
2024-04-08 03:01:53	fFQiAfFnoaKm	150.60.141.240	Quarantined (CF)	supportsignature@royal-h.co.jp	helpdesk@itctel.com	A document has been sent to y...	10345
2024-04-08 02:55:05	yRxOgLDG0c_j	150.60.141.240	Greylisted	supportsignature@royal-h.co.jp	helpdesk@itctel.com		0

Settings | Filter Rules | Quarantine | **Reporting**
History