Bell Ringer

ITC'S FIBER-FAST INTERNET

ITC provides you with a reliable and strong Fiber-Fast Internet connection. With the options for Internet that ITC offers, sometimes determining the exact amount of Internet speed you need can be challenging. There is no one-size-fits-all solution. To ensure you choose the optimal speed for your specific requirements, we suggest contacting our customer service representatives for personalized guidance. Before reaching out, here are a few factors to consider that can help you make an informed decision:

The number of devices matters. When you have numerous devices in your home, your Internet speed is split between them. When multiple users connected to the same network simultaneously consume a large amount of bandwidth, it can lead to congestion. This results in slower Internet speeds for all users. It's fairly easy to see how sharing Internet speed among devices could affect your ability to have a good experience. The typical family of four could have four smartphones and a couple of tablets. They might also have a couple of video streaming devices, a smart thermostat, a couple of security cameras, and a gaming system. Before you know it, the speed you thought would cover it all is just not enough. If you have company coming to stay at your house, consider their devices as well.

Consider the specific activities you plan to do online. Streaming high-definition videos, online gaming, video conferencing, and downloading large files require higher Internet speed to work smoothly and efficiently. Also, as technology evolves and new devices and services emerge, your Internet requirements may increase. Choosing a higher package to accommodate future devices would be a good idea. You can call ITC's customer service and provide them with a breakdown of your activities. They will recommend what speed would be best for your household.

We want you to have the ultimate Internet experience. If you have any questions on speed, contact us at 1.800.417.8667. ITC also has 24/7 customer support. Contact our help desk any time of the day at 1.888.217.5718 or email them at helpdesk@itccoop.com to troubleshoot any issues you may be experiencing.

ITC has new professional packages available!

These packages include symmetric speeds, no after-hours truck roll charges, a separate priority after-hours number, and outage and maintenance notifications. For more information and pricing on these packages, please call ITC at 1.800.417.8667.

Fiber-Fast Internet Pro Packages:
250 Mbps/250 Mbps
500 Mbps/500 Mbps
1 GIG/1 GIG
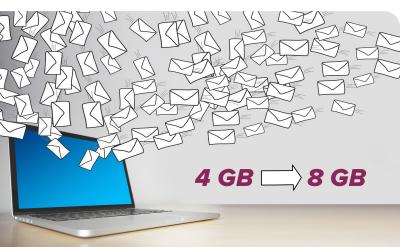
ITC EMAIL SPACE INCREASE
By Michael Martinell, Network Broadband Technician

Long ago, mailbox sizes were measured in single megabytes, much like old floppy disks, and many people would print out their emails. However, over the years, email inboxes have expanded due to people's desire to retain more emails to find old messages easily. ITC is thrilled to announce that we have made significant upgrades to your mailbox sizes. Whether you utilize ITC webmail.itctel.com or employ a program on your computer like Outlook or Thunderbird, this enhancement will grant you the freedom to store an even greater number of emails in your mailbox on our server than ever before, all without concerns about running out of space.

For most of you, your mailbox has doubled in size from 4 GB to 8 GB. With this increased capacity, you can store thousands of emails, including attachments, photos, and important documents. To give you an idea, 8 GB can hold approximately 10,000 emails with text-only content. And if you frequently receive emails with attachments, you can comfortably store hundreds of attachments, such as photos, PDFs, and presentations, in your expanded mailbox. This means you can keep all those precious memories, work-related files, and school assignments without constantly deleting or worrying about exceeding your storage limit.

Of course, some of you have greater storage needs, so we are also offering 16 GB and 24 GB mailboxes. With these spacious options, you can store even more important messages you are reluctant to delete. You can confidently receive, send, and store many more emails, all without the fear of missing out on important information or constantly deleting old messages.

While discussing email, now would be a good time to conduct a security check-up. If you haven't changed your password recently, it's advisable to do so. Additionally, you may not be aware that you can enhance the security of your ITC webmail by enabling two-factor authentication. For comprehensive instructions on these email-related tasks and more, please refer to the provided guides available at www.itc-web.com under the support link.

4 GB ⟹ 8 GB

NEW EMPLOYEES
By Holly Stormo, Marketing Communications Specialist

In the last few months, ITC has welcomed several new employees to our team.

Cody Bauman joined the Construction Crew as a Construction Technician in March. He attended Lake Area Technical College and got a degree in Environmental Technology. Previously, Cody worked for Rogness Farm. Cody enjoys hunting and fishing and is a member of the Toronto Fire Department.

In April, **Isiah Irwin** became a Network/Broadband Technician based out of the Clear Lake office. He attended Lake Area Technical College for Computer Information Systems, Networking, and Cyber Security. Isiah previously worked at Watertown Christian School as a Tech Coordinator. Isiah enjoys fishing, hunting, computers, and cars. He also enjoys target shooting and spending time with his family.

Colton Beynon was welcomed to ITC in June as a Network Technician in the Central Office Department. Colton went to school at Mitchell Technical College and graduated with a degree in Telecommunications. He was previously employed by Vantage Point as a Regional CAD/GIS Supervisor. Colton enjoys golfing, hunting, fishing, hanging out with friends, and playing video games. He is also a supporting member of the Pheasants Forever and Whitetail Foundation.

This July, **Couger Hofland** was added to the ITC team as a Locator Technician. Couger has been with ITC previously as a seasonal Construction Tech. He more recently worked as an automotive technician at Fritz Chevrolet. Couger has a degree in Aviation Maintenance Technology from Lake Area Technical College. He enjoys hunting, fishing, and training his black lab, Sersi.

ITC wants to extend a huge welcome to all the new employees. We are thrilled to have them on our team!

ITC PAYS GROSS RECEIPTS TAXES

Interstate Telecommunications Cooperative, Inc. will be paying the 2022 Gross Receipts Taxes of $990,201.16. These taxes are due before August 1. Gross Receipts Taxes are paid to the State of South Dakota. The state will then disperse them to the appropriate school districts. No Gross Receipts Taxes are paid in the state of Minnesota. Real Estate Taxes are paid instead, with this year's amount totaling $1,490. The Minnesota taxes were paid this past March.