Bell Ringer

ITC STREAM IS HERE

ITC is excited to introduce an optional TV choice for our members. ITC Stream is a new streaming TV platform available throughout the ITC service area. As of January 1st, this is the only TV option available to new members. ITC Stream is a cutting-edge service that delivers high-quality content, such as TV shows and movies, over your ITC Fiber-Fast Internet connection to your home device.

ITC Stream offers various channel options, including live sports and local networks. Watch captivating entertainment easily with your smart TV, tablet, or even on your phone while connected to ITC Fiber-Fast Internet.

To stream, you can download the ITC Stream app on an approved streaming device, such as a Roku, FireStick, Apple TV, or Android TV. Visit our website at www.itc-web.com/itcstream to learn if your device will work or how to get started.

Are you someone who loves streaming and wants access to local channels? If so, ITC Stream might be the perfect solution for you! **Do you currently have satellite TV and want to simplify by having all your services on one bill?** ITC Stream is an excellent option for consolidating your TV services onto a single bill. **Are you located in one of our expansion areas and haven't had access to ITC TV options before?** If that's the case, ITC Stream is now available in your area, providing you with a new and convenient TV option.

There are two packages to choose from (see below.) Each package offers two streams to watch simultaneously on two separate devices. Up to five streams are available for $5/additional stream/month.

> **ITC Stream Lite**: $54.95/mo.
> Available Add Ons:
> Cloud DVR - $10/mo.
>
> **ITC Stream Ultra**: $124.95/mo.
> Included: Cloud DVR
> Available Add Ons:
> Sports & Info - $5/mo.
> Kids & Family - $5/mo.
> Music, Movies, & More - $5/mo.

To sign up for ITC Stream, visit our website by scanning the QR code below or calling ITC at 1.800.417.8667. You must also be signed up for ITC Fiber-Fast Internet to get this streaming service.

Scan this QR code to learn more about ITC Stream, see the channel line-up and approved devices, or sign up for service!

ITC UNIVERSITY + STREAMING

ITC University will be teaching a streaming TV class in April. We will discuss how to stream, different streaming apps, and ITC Stream. ITC encourages you to attend to learn about our new streaming app.

We will have classes at 2:00 PM and 6:00 PM. We added night classes for those who can't attend during the day. If you are interested in ITC Stream or want to know what streaming TV is all about, please consider attending one of these classes.

Ivanhoe Community Center:
April 9 at 2:00 PM
April 9 at 6:00 PM

Clear Lake ITC Office:
April 17 at 2:00 PM
April 17 at 6:00 PM

Webster Library:
April 18 at 2:00 PM
April 18 at 6:00 PM

Brookings ITC Office:
April 24 at 2:00 PM
April 24 at 6:00 PM

Milbank ITC Office:
April 25 at 2:00 PM
April 25 at 6:00 PM

We want to teach you how to stream! Call ITC at 1.800.417.8667 to sign up for class!

ARTIFICIAL INTELLIGENCE UPDATE

By Michael Martinell, Network Broadband Technician

The more I experiment and read about the artificial intelligence (AI) options available, the more interested I become in its possibilities. Sure, cautionary stories exist, like that of lawyers who entrusted AI to write their legal arguments, only to find themselves in trouble when the judge discovered that the cited court cases were fictional. Yet, amidst such tales, there are exciting examples of AI's potential to enhance our professional landscapes.

AI applications can be broadly categorized into two distinct approaches. The first, AI-generated content, which includes text, images, or translations conjured by AI tools. The second is AI-assisted content, where AI aids in brainstorming, refining, or doing things like grammar-checking material created by human hands.

At first glance, these two distinctions may seem similar. However, it might be easier to understand the differences if we consider the example of painting a picture or writing a story. If the content is AI-generated, the user gives the computer some ideas, and the computer creates the work. This would be like hiring an artist or author to create a piece.

On the other hand, if the content is AI-assisted, then the artist might use AI to get ideas for composing the painting, or the author might get help brainstorming the plot. Still, ultimately, it is the human, using their own skills and talents, who does the work of painting and writing. This would be like working with a mentor or trusted colleague and asking for feedback.

Artificial intelligence will likely make a greater impact on all our lives, whether or not we fully understand its implications. According to a recent Forbes article, a staggering 90% of surveyed business owners anticipate a positive impact from AI, foreseeing its use in improving customer service and generating content.

Of course, there are still many questions to answer regarding AI. Despite the incredible possibilities, we must consider the ethics involved. Some AI systems might favor certain groups over others, which isn't fair. There's also the worry about keeping our personal information safe. These tough questions need careful thinking and teamwork as we continue using AI to change the world.

Several options are available if you are eager to explore AI's potential. Other than ChatGPT, which has been previously discussed, there are also offerings such as Gemini and Microsoft Copilot, each offering unique functionalities and capabilities.

Thank you for choosing ITC to navigate the ever-evolving Internet to explore things like AI. If you want to enhance your online experience with a new router, call ITC at 1.800.417.8667 today.

E-STATEMENT

By Holly Stormo, Marketing Communications Specialist

The E-Statement promotion is still going on! Sign up for Auto-Pay and go paperless with E-Statement now, and we will give you a one-time bill credit of $20. The best part about signing up for both services is you never have to leave home to pay your bill or worry about being late. If you only sign up for one of these services, we'll still give you a one-time $10 bill credit.

When you sign up for Auto-Pay, your monthly bill amount is deducted from your account. If you pay using your checking account, you can choose to have it deducted on either the 10th or the 17th of the month. If you pay with a credit or debit card, you can choose the date (from the 1st to the 17th of the month). Call ITC's offices at 1.800.417.8667 to sign up.

When you sign up for E-Statement and go paperless, ITC will notify you via email that your bill is ready each month. You can log in to see the information, save it, or print it if you want a paper record. To go paperless, sign in to www.itcebill.com/estatement/login and follow these instructions:

1. Log into E-Statement.
2. Go to "Settings" & click the "General" tab.
3. Under "Invoice Preference," choose "Web Bill Only."
4. Then click "Change Preference."

Do you like the ease of an app? ITC has just the app for you! We now have an ITC eBill mobile app to simplify paying your bill! To get started, search "ITC eBill" in the App Store for Apple devices or Google Play for Android devices. Once downloaded on your device, you can log in using your existing bill pay website credentials. It's that easy!

For questions on E-Statement, Auto-Pay, or the ITC eBill app, please call ITC at 1.800.417.8667.

MANDATORY 10-DIGIT DIALING COMING TO 507 AREA CODE

To ensure new telephone numbers are available, the Minnesota Public Utilities Commission approved the addition of a new 924 area code to the geographic region of the 507 area code. This process is known as an area code overlay. An overlay does not require customers to change their existing area code but does require using a new dialing procedure to complete calls.

Beginning August 30th, 2024, new telephone services may be assigned numbers with the new 924 area code.

ITC moved to 10-digit dialing for all exchanges effective on July 16, 2022. For the 507 area code, 7-digit dialing was still allowed. Beginning July 30, 2024, if you have a 507 area code you must dial the area code + telephone number on all calls, including calls within your same area code. If you do not dial the area code + telephone number, your call will not be completed, and a recording will instruct you to hang up and dial again, including the area code. If you have any questions, please call ITC at 1.800.417.8667.